Health workers didn't pull the plug

Battery died, family fights an 'injustice'

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A bbotsford mom Judith Jarabek-Gray died because government caregivers let the battery run out on her ventilator—and her family can't do anything about it.

"It's not right. I don't want my mother to be the guinea pig here — and she was," daughter Melissa Jarabek said Sunday.

She said staff's primary job at the CareLife Fleetwood facility in Surrey, a subsidiary of the Fraser Health Authority, is to "take care of people on ventilators."

"The irony is they forgot to plug the ventilator in. Obviously they weren't operating to the standards they should have," she said. Jarabek has discovered in the past several months that Fraser Health can't be held accountable under the law. She said the Family Compensation Act in B.C. does not permit people to seek justice for pain and suffering in cases like her mother's.

"The law allows for people to be negligently killed and there's no recourse," she said.

No financial compensation can be obtained either, because Jarabek-Gray, 61, was not earning a wage at the time. Jarabek said injustice has been piled on injustice.

"There is no culpability. I'm not okay with that," she said.

Marg Fraser, assisted living program director for Fraser Health, admitted mistakes were made in a letter to Jarabek-Gray's husband Allen Gray on May 4.

Fraser said procedures have since changed, staff training improved and new equipment purchased.

"As a healthcare organization, we are committed to learning from our system and process failures," she said. Fraser said in the future "staff will be required to demonstrate competence in ventilator operation and standards."

Jarabek said her mother's tragic death could have been prevented if caregivers had been paying attention on Jan. 21.

After just 16 days at the \$6,000 per month facility, her mother was finally settling in, despite a tiring fight with Lou Gehrig's disease (ALS).

At 3:30 p.m., she taken off her bed ventilator, which was supplied with continuous power by a wall socket, and moved to a chair ventilator, attached to a battery. Returned to the bed one hour later, she remained attached to the chair unit, whose battery had a six-hour life span.

Jarabek said staff visited "eight or nine" times in the next several hours, but "not one picked up on the fact" she was on the wrong ventilator. Attendants did not hear a low-volume alarm going off four separate times over a three-hour period. The noise was so low that her husband, who was visiting, didn't hear it.

"The alarm system had a quiet warning sound in battery mode and the alarm was an intermittent beep versus a continuous alarm," said Fraser.

Fraser said a staffer "lacked an understanding" that the chair alarm could be connected to a call bell system, which would have notified staff of low batteries. Jarabek said Fraser Health saved money by buying a cheaper chair ventilator without a loud alarm function.

Jarabek-Gray passed away at 11:15 p.m., one hour after her husband left for the evening.

Jarabek believes attendants and managers would have done a better job if they knew that they would be held accountable.

"This has destroyed my brothers and stepfather. Unfortunately when you're dealing with big [government-owned] corporations like Fraser Heath, the bottom line is money. They can say sorry all they want, but the only way to make them accountable is money. My mother died alone. She was just another number."